



Update: Pumping operation at Tesco site, off Harbour Road

30th March 2011

Dear Resident,

I wrote to you last week to let you know that the pipeline pumping operation was due to start on 29th March (yesterday). As residents will be aware this started at approximately 7pm last night. At the time the noise levels coming from the pipeline were higher than predicted. I am writing now to provide an update about the next steps that we are taking to reduce the noise and interruption to local residents:

* Contractors have agreed to stop using the pipeline at night until a permanent solution can be found to limit the sound it emits.

* Testing is currently underway to establish the reason why the pumping operation produces more noise than originally predicted by noise experts.

However, until the cause is identified and a solution put in place, Tesco has immediately ceased the operation of pumping through the pipeline at night so local residents are not disturbed.

Tesco and their contractors will now work closely with the Council's environmental health officers to ensure that a satisfactory solution is reached.

We will ensure that local residents are kept informed of progress on this issue. If in the meantime you have any questions please do not hesitate to contact Emma Webster on 0118 983 9473 or email emmaw@greenissues.com.

Yours faithfully,

A handwritten signature in black ink, appearing to read 'Juliette Bishop', is written over a horizontal line.

Juliette Bishop

Corporate Affairs Manager